

Privacy Statement

This privacy statement pertains to Munckhof Groep BV ('Munckhof'), which has its registered office at Handelstraat 15, Horst, the Netherlands and is entered in the Trade Register of the Chamber of Commerce under number 12039891, as well as its subsidiaries.

Processing personal information

For the purpose of its services, Munckhof records personal data (including but not limited to name, address, town/city, telephone number and e-mail address). Munckhof uses these data for the performance of its services. Examples include the information required to book a ticket or to book, log and/or carry out a taxi or coach trip.

Protection of personal data

Munckhof attaches great importance to the protection of your personal data. You can rest assured that we:

Work in accordance with the letter and spirit of privacy laws and regulations

Process your data securely and carefully

Do not pass on or sell your data to third parties for commercial or other purposes that are unrelated to our services

Respect your legal rights

Require our cooperation partners to make every effort to keep personal data secure

Do not store data for longer than is necessary

Rights of data subjects

As stated, we work in accordance with the letter and spirit of privacy laws and regulations. This means that we cooperate in and comply with GDPR legislation. This includes but is not limited to the following:

- The right to data portability; if we process data about you, you are entitled to have these data transferred in a structured, commonly used and machine-readable format.
- The right to be forgotten; if we process your data, you are entitled, under certain conditions, to have these data erased. These are the conditions in accordance with Articles 17 and 23 of the GDPR. Subject to sector-specific legislation (Retention obligation)
- The right of access; if we process your data, you are entitled in accordance with Article 15 of the GDPR to access the data that we hold of you.
- The right to rectification; if we process your data, you are entitled in accordance with Article 16 of the GDPR to have incorrect personal data altered and/or supplemented.
- The right to restriction of processing; if we process your data, you are entitled in accordance with Article 18 of the GDPR to restrict the use of your data in situations that meet the relevant criteria.
- The right to object; if we process your data, you are entitled to object to the processing of your data. We will then temporarily cease processing your data until a final assessment has been made.

- The right to a human perspective in decisions; if we assess data solely on the basis of automated processing, you are entitled to a human perspective if this assessment concerns you.

Other relevant matters relating to the use of personal data

If you travel abroad, we may be required to provide personal data for the purpose of border control, immigration, security, anti-terrorism and other purposes that are deemed applicable.

If you receive newsletters from us by e-mail, we record your interactions with the aim of adapting the content of our communications to what we think is relevant to you.

Job applicants, employees and former employees

If you are an applicant, employee or former employee, please refer to the 'Privacy Regulations' document. This document is available from the Data Protection Officer on request.

Right to be informed or deleting your data

At your request, we will be happy to inform you in writing which of your personal data we have stored.

If you wish to know which data is involved or if you want us to rectify and/or delete your data in our database, you can contact our Data Protection Officer. For contact details, please refer to the section entitled 'Data Protection Officer'.

Munckhof will process your request within 30 days.

Data Protection Officer

A request for access can be submitted by using the contact details below. If you have a complaint about the protection of personal data within the Munckhof Group, you can also submit it by using these contact details.

You can let us know this by e-mail at AVG@munckhof.nl or by post:

Munckhof Groep BV

Attn: George Frings (Data Protection Officer)

Handelstraat 15

5961 PV Horst

Identification is requested in order to prevent abuse.

Website:

Cookies:

We use cookies on our website. A cookie is a simple, small file that a website stores on your hard drive via the browser. Information is stored in a cookie. For example, we use a cookie to remember what you have previously done on this website, so that you do not have to repeat that action on your next visit.

Why do we use cookies?

- To improve the functioning of the website
- To make it easier to use the website
- To measure whether visitors can easily find the information they are looking for on our website